

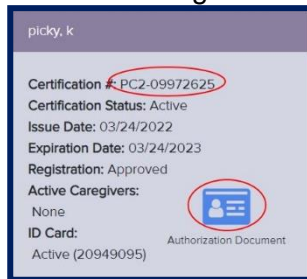


Medical Cannabis Program Update or Request a Replacement Registry ID

A certified patient or designated caregiver who has a name or address change should contact their certifying practitioner to make updates to their name or address. Changes will be automatically forwarded to the Medical Cannabis Program.

Certified patients or designated caregivers who were issued a registry ID card prior to March 20, 2023 may also follow the below steps to update the information on their registration.

1. Login to your <https://my.ny.gov> account → “Health Applications” → “Medical Cannabis Data Management System”.
2. Click on the registration tile for whom the update is required.



3. Click “Update Information/Request New Card”.



4. Update your information if needed.

You can update the following information.

Phone #	<input type="text" value="(111) 111-1111"/>	Phone Type	<input type="text" value="Cell"/>	Email Address	<input type="text"/>	<input type="button" value="Save"/>
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5. Answer all questions and click “Submit”. The system will issue you a new Registry ID.

Please answer the questions below. The system will determine if a new card needs to be issued.

Do you want to change your Street Address? *	<input type="radio"/> Yes	<input type="radio"/> No
Do you want to change your Mailing Address? *	<input type="radio"/> Yes	<input type="radio"/> No
Do you want to change your name? *	<input type="radio"/> Yes	<input type="radio"/> No
Do you want to change your photo? *	<input type="radio"/> Yes	<input type="radio"/> No
My card is lost/stolen *	<input type="radio"/> Yes	<input type="radio"/> No
My card was not delivered *	<input type="radio"/> Yes	<input type="radio"/> No

Submit

You may be required to upload supporting documents to prove your change(s).

The system will prompt you to upload supporting documents based on the type of your requested change.

The Office will review the documents before your request is approved, and a Registry ID is issued.

6. You will have immediate access to a Registry ID which you can use in conjunction with your patient certification and government issued photo ID to obtain medical cannabis products at a Registered Organization dispensary.